Delinquent Account

Your TEP Energy Bill

Tucson Electric Power
PO Box 80077
Prescott AZ 86304-8077

Account	**0789984897**
Bill Date	**1/18/2019**
Previous Amount Due	$184.22
Payments Received	$0.00
HEERO Contributions	$0.00
Total Current Charges	$205.67
Adjustments (Corrections, Refunds & Fees)	$3.13
Total Amount Due 2/1/2019	**$393.02**

#BWNDCCF

DANIEL GONZALES
1 E NAVAJO RD, 13
TUCSON AZ 85705-5240

Your account is delinquent in the amount of $184.22, which is due immediately.

1 E NAVAJO RD, 13, TUCSON, AZ 85705 Residential Service Lifeline Discount (Service No. 0782875806) 12/14/18 to 1/17/19
Current Charges $205.67

2 WAYS TO SAVE

1. **Shift to Off-Peak Hours**
Our **Time-of-Use** and **Demand Time-of Use** pricing plans charge less for usage during most of each weekday and all day on weekends and major holidays.

2. **Level Out Your Load**
Choose **Peak Demand** or **Demand Time-of-Use** and save money when you reduce your highest level of hourly usage during on-peak time periods.

TIME-OF-USE HOURS

Winter: October-April

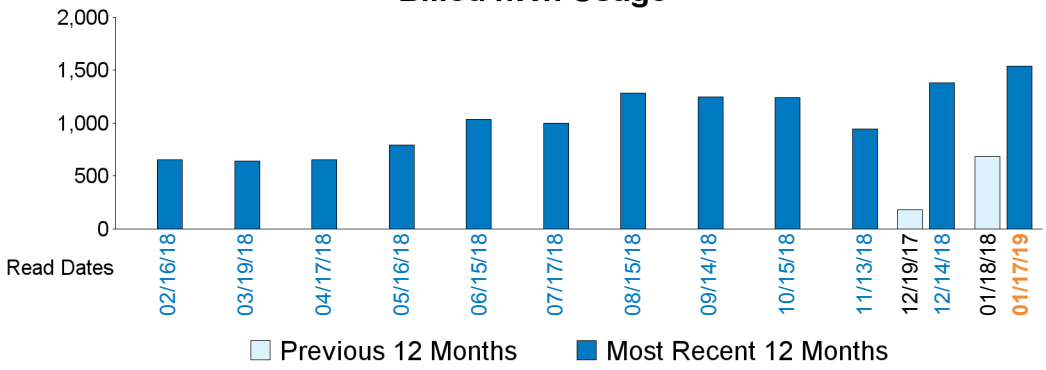
6-9 a.m.			6-9 p.m.	
off	on	off	on	off

Monday - Friday

off-peak

Weekends and Major Holidays

Billed kWh Usage



Billing Period Comparison

	Current	Previous	Last Year
Avg High Temperature	**63°F**	**69°F**	**73°F**
Avg Low Temperature	**39°F**	**44°F**	**44°F**
Billing Days	34	31	30
Avg Daily Usage (kWh)	45.30	44.56	22.87
Total kWh Usage	1,540.14	1,381.34	686.05
Demand (kW) *For Information Only*	6.55	5.93	-

Average Daily Cost* $6.05

View more details at tep.com/myaccount or use the TEP mobile app.

**Average Daily Cost reflects current charges divided by billing days.*

DANIEL GONZALES
1 E NAVAJO RD, 13
TUCSON AZ 85705-5240

Account	Due Date	Total Amount Due	+ Contribution =	Amount Paid
0789984897	2/1/2019	$393.02		

HEERO* contribution
* ***H****elp with* ***E****mergency* ***E****nergy* ***R****elief* ***O****peration*
Add a one-time amount or visit tep.com for monthly enrollment details.

Mail stub with payment to:

TUCSON ELECTRIC POWER COMPANY
PO BOX 80077
PRESCOTT AZ 86304-8077

N 01 0789984897 000002422 D 000039302 D 3

Delinquent Balance:
$184.22 is due immediately

Para asistencia en español, el número de teléfono se encuentra al reverso de esta página.

CHARGES

DELIVERY SERVICES	
Basic Service and Meter Charge	$13.00
Basic Service Charge Acquisition Credit	$1.07 CR
Tax Adjustment Credit 1,540.14 kWh @ $-0.0025	$3.85 CR
Delivery - 1st 500 kWh 500.00 @ $0.066152	$33.08
Delivery - 501-1,000 kWh 500.00 @ $0.081152	$40.58
Delivery - above 1001 kWh 540.14 @ $0.086652	$46.80
POWER SUPPLY CHARGES	
Winter - kWh 1,540.14 @ $0.032515	$50.08
PPFAC - kWh 1,540.14 @ $0.001979	$3.05
LIFELINE DISCOUNT	
Lifeline Discount	$15.00 CR
SURCHARGES	
Renewable Energy Standard Tariff	$5.50
DSM Surcharge - kWh 1,540.14 @ $0.001916	$2.95
ECA Surcharge - kWh 1,540.14 @ $0.000495	$0.76
LFCR EE 1.701% of $181.67	$3.09
LFCR DG 0.9566% of $181.67	$1.74
TAXES AND ASSESSMENTS	
ACC Assessment	$0.45
RUCO Assessment	$0.10
City Franchise Fee	$4.08
State Sales Tax	$10.60
Regional Transportation Authority Tax	$0.94
City Sales Tax	$4.71
Public Utility Tax	$4.08
TOTAL CURRENT CHARGES - Electric Service	**$205.67**

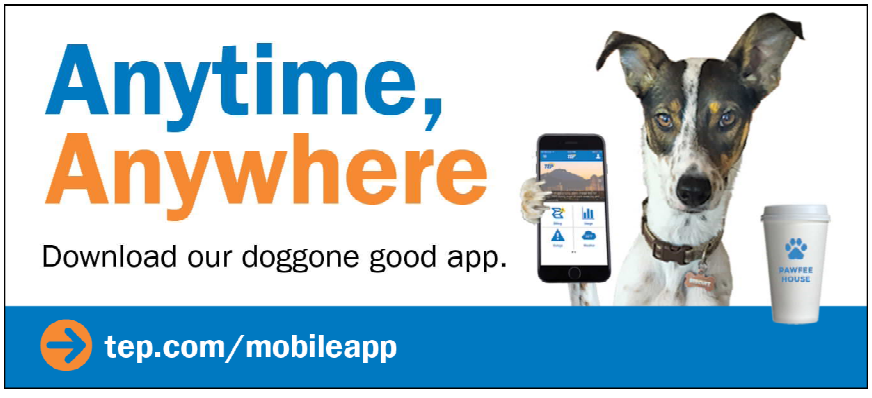
The following table provides details about your electric usage and demand during on- and off-peak hours. This information will help you choose the best pricing plan for your lifestyle. For more information, visit tep.com/rates.

USAGE INFORMATION

Meter	Unit of Measure	Next Read Date	Read Date	Usage
AMRS-332197	KWH ON	2/15/2019	1/17/2019	289.72
AMRS-332197	KW ON	2/15/2019	1/17/2019	6.55
AMRS-332197	KWH OFF	2/15/2019	1/17/2019	1,250.42
AMRS-332197	KW OFF	2/15/2019	1/17/2019	6.98

Adjustments for Service No. 0782875806

Late Payment Fee (including taxes)	$3.13



ACCOUNT DETAILS

Security Deposit: On-Hand
Budget Billing: Available
Auto Pay: Available
HEERO: Available
e-bill: Enrolled
To review this month's bill inserts, visit
http://www.tep.com/inserts
GoSolar Shares: Available
Visit tep.com for details about rates and programs.

CONTACT US

Online at tep.com
Find quick answers or submit a request at tep.com/contact

Phone
Tucson: (520) 623-7711
Toll-Free from Other Areas: (800) 328-8853
TTY for the Hearing Impaired: (800) 367-8939
Para Asistencia en Español: (520) 623-7711
Fax: (520) 770-2004

Customer Service Phone Hours
Monday to Friday, 7 a.m. to 6 p.m.

Automated Phone System
24 hours a day, 7 days a week

REGULATORY AGENCY

Arizona Corporation Commission
400 W. Congress St. Tucson, AZ 85701-1347
Tucson: (520) 628-6550 Other Areas: (800) 222-7000
azcc.gov

REPORT AN OUTAGE

Call (520) 623-3451 or log in to My Account at tep.com to submit a report online.

WAYS TO PAY

Online at tep.com
Log in to My Account and sign up for free payment options.

TEP Mobile App
Download our free mobile app for iOS or Android devices from the App Store or Google Play.

By Mail
Send payment to TUCSON ELECTRIC POWER
PO BOX 80077 Prescott, AZ 86304-8077

By Phone
Call (800) 650-9138 to pay by VISA, MasterCard, Discover, debit card, or electronic check. A fee will be charged for this service.

In Person
Payments are accepted at Walmart. For additional locations, visit tep.com. A fee will be charged for this service.

For more information about payment options visit tep.com/pay-my-bill.

Thank you for being our customer.