James City Service Authority

119 Tewning Rd
Williamsburg, VA 23188
www.jcsava.gov

Customer Service 757-253-6800

Account Summary

Bill Date	**01/24/2024**
Previous Bill	$0.00
Current Bill	$37.88
Current Bill Due Date	02/14/2024
Total Amount Due	**$37.88**

SAMPLE BILL

Account Information

Account Number **A000012340**

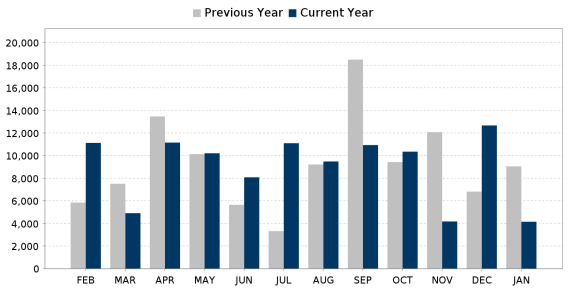
JANE DOE
123 MAIN ST,
WILLIAMSBURG VA 23188

Current Charges

		Amount
Fixed Service Charge 31 days @ 0.19419 Per Day	$6.02	
Water Usage Tier 1 4,000 Gal @ 3.98/1,000 Gal	$15.92	
Water Usage Tier 2 145 Gal @ 7.22/1,000 Gal	$1.05	
Water Subtotal		$22.99
Fixed Wastewater Charge 31 days @ 0.06452 Per Day	$2.00	
Wastewater Usage 4,145 Gal @ 0.003	$12.89	
Wastewater Subtotal		$14.89
Total Current Charges		**$37.88**

Usage Profile (Gallons)

Last Year	Last Month	This Month
9,051	12,669	4,145



Meter Readings

Rate	Read Dates	Days
Residential - Owner	12/05/2023 - 01/11/2024	38

Meter	Previous Read	Current Read	Usage
1550737958J	232,059	236,204	4,145

JAMES CITY
SERVICE AUTHORITY
PO Box 843480
Boston, MA 02284-3480

Bill Date:	01/24/2024
Due Date	02/14/2024
Account Number	A000012340

If paid after due date the account is subjected to a 1.5% late fee

Total Amount Due **$37.88**

Make check payable to:

JANE DOE
123 MAIN ST
WILLIAMSBURG, VA 23188

JCSA
PO Box 843480
Boston, MA 02284-3480

A000000000801242024000000378&3

PAY ONLINE	PAY BY PHONE	PAY BY MAIL	PAY IN PERSON	PAYMENT DROP-OFF
Visit jcsava.gov to select one time payment or sign in to your account	Call 855-341-XXXX to use the automated phone service. *We accept credit, debit card or eCheck payments.*	JCSA PO Box 843480 Boston, MA 02284-3480 *Checks or money orders only.*	Visit the cashier's office located at: 119 Tewning Rd Williamsburg, VA 23188 *Credit Card, debit card, check, money order, or cash accepted.*	Drop Box: JCSA Office 119 Tewning Rd Williamsburg, VA 23188

H2O (Help to Others) is a community-based program that assists people in crisis through the generosity of donations. Through H2O, families or individuals in danger of losing residential water service because of a family crisis can receive one-time financial assistance to pay their local public utility and/or JCSA bill.

Want to donate? Go to shareh20.org. Your donation may be tax-deductible and will help your neighbors in need.

WATER CONSERVATION REBATES

Applicants (and installation addresses) must be JCSA residential water customers with a current account balance. Rebate requests must be submitted and received within 180 days of purchase. Rebate submission must include receipt or other documentation showing both the actual item purchased and proof of type of payment (cash, check or credit card). Apply online at **jcsava.gov**

EXPLANATION OF CHARGES

LATE CHARGE: A 1.5% fee is assessed on outstanding balances for charges not paid by the due date.
FIXED CHARGE: The fixed charge is for expenses associated with operating and maintaining the water distribution system and the wastewater collection system.
WATER USAGE CHARGE: Based on the amount of water used at the current rate per thousand Gallons.
WASTEWATER COLLECTION CHARGE: Wastewater usage is based on the water meter reading. The wastewater collection charge for Single Family Residential accounts is capped at 8,000 Gallons.

Rate Information

Water Residential

0 - 4000 Gallons	4001 - 8000 Gallons	8001 - 12000 Gallons	12001+ Gallons
Water Usage per 1,000 Gallons			
$3.98	$7.22	$14.45	$22.39

Wastewater Residential

0 - 8000 Gallons	8001+ Gallons
Wastewater Usage per 1,000 Gallons, capped at 8,000 Gallons for Single Family Residential accounts	
$3.11	$0