

Understanding your utility bill

A

SERVICE ADDRESS:
PLEASE ENTER YOUR ACCOUNT NUMBER ON YOUR CHECK

B

NAME
ADDRESS
ADDRESS

077963390415150000157340

C

ACCOUNT NUMBER: 000000
CUSTOMER NUMBER: 00000000

AMOUNT DUE \$157.34
AMOUNT PAID _____

CURRENT CHARGES DUE BY: 3/17/26
YOUR ACCOUNT IS ENROLLED IN AUTO PAY

D

DATE BILLED: 2/25/26
DUE DATE: 3/17/26

E

CUSTOMER NUMBER:	00000000
ACCOUNT NUMBER:	000000
SERVICE ADDRESS:	ADDRESS

Previous Balance	\$144.96
Payment	\$144.96CR
Ending Balance	\$0.00
Current charges:	
Water	\$38.91
Filtration	\$7.35
Sewer	\$107.21
Solid Waste Program	\$3.87
Total Current Charges:	\$157.34
Total Due	\$157.34

F

	Previous	Present
Read Date	12/16/25	1/15/26
Reading	755.00	762.00
Billing Period		30 Days
Current Consumption		7 CCF
Same Period Last Year		6 CCF

Section A

Service address: The address of the water meter associated with this bill.

Section B

Customer name and mailing address. This may be labeled as occupant if the tenant is not the owner of the property.

Section C

Account number: This number is assigned to the service/property.

Customer number: This number is unique to the customer.

Amount due: This amount due on or before the due date. The bill is due 20 days after it is generated. Past due notices are mailed if payment is not received within six days after the due date.

Amount paid: Use this line to write the amount you are paying.

Current charges due by: The date your payment must be posted to your account by. If you are enrolled in autopay with the City of Everett, this amount will be deducted from your autopay method of payment on the due date. If that date lands on a weekend or holiday, your autopay will be processed on the next business day.

****Your Account is Enrolled in Autopay****: If you have an active autopay on the account, you will see this message on your bill.

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Section D

Date billed: This is the date your bill was generated.

Date due: This is the date your payment must be posted to your account. This date does not extend the due date of any previous balance, which is due immediately.

Section E *This section provides a breakdown of your billing credits and charges.*

Previous balance: This is the balance on the account at the time your last bill was generated.

Payment: This reflects any payments or credits made on the account between the generation of the current bill and the previous bill.

Fees: If you incurred fees, such as for a past due notice or returned check, they will show in this section.

Ending balance: This is the balance on the account prior to the current charges.

Current charges: This section shows the charges that make up your current bill.

Total current charges: These are the charges for the period indicated on the "Read Date" line (see Read Date in section F)

Total due: This is the total amount due on your account.

Section F

Read date: This is the service period for the current billing cycle.

Reading: These are the previous and present meter readings. The difference between these numbers proves the consumption billed for in CCFs.

Billing period: The amount of days on the current bill.

Current consumption: The amount of consumption billed for the current billing cycle.

Same period previous year: This information allows you to compare your current consumption to that of the previous year's during the same time period.

Additional bill information:

- **Bill messages:** These can be found at the bottom of your billing statement.
- **Payment stub:** This is the top portion of your bill. This may be cut off along the line to include with your payment for convenience.
- **"CR":** This means "credit." If you see "CR" next to the Amount Due, this means it is a credit balance. You may also see "Credit Balance-Do Not Pay." This means you do not owe anything at this time, and instead, you have a credit on your account.

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Terms to know

Water meter readings: Your water meter is read monthly at the same time as other meters along an assigned route. These readings are by radio signal, though on occasion we may need to approach the property to read the meter manually.

Water - base rate: The base rate is the fixed portion of your water bill that covers the essential, day-to-day costs of operating and maintaining the water system. These costs remain the same regardless of how much water you use. This includes staffing, maintaining pipes and pumps, conducting water quality testing, meeting regulatory standards, and keeping the system ready to meet demand at all times for household needs and fire protection. The base rate ensures every customer contributes to the shared infrastructure that provides clean, reliable water.

Water consumption: This is the amount of water that passes through the water meter. Consumption is measured in the water industry standard of 100 cubic feet (CCF) increments: 1 CCF=748 gallons

Filtration: This pays for operating and maintaining the Water Filtration Plant.

Sewer: This covers the collection and treatment of wastewater, as well as the operation, maintenance, and improvement of the City's sewer system. Single family homes currently have a flat rate for sewer services.

Surface water: This covers the operation and maintenance of the system used to manage runoff into the City's storm sewers as required by current and emerging environmental regulation.

Solid waste management fee: This fee helps cover the post-closure containment costs and environmental monitoring required after the Everett landfill closed, as mandated by the Washington State Department of Ecology.