Confidentialaccess
102 Anywhere Road
END OF NOWHERE
SW1 4HQ

Get in touch with us

eonnext.com/

contact

hi@eonnext.com

Your account number:

A-69EA3D5C

Bill Reference: 24505033 (13th Nov. 2022)

Your energy account

for 101 Anywhere Road, Nowhere, SW1 4HQ.

14th Oct. 2022 - 12th Nov. 2022

On 14th Oct. 2021 your previous balance was	£88.30 DR

1.We have charged you

Based on your meter readings.

Electricity	14th Oct. 2022 - 11th Nov. 2022	£62.70
Gas	DR 14th Oct. 2021 - 11th Nov. 2022	£25.95 DR

2.You have paid

Direct Debit collection	29th Oct. 2022	£88.30 CR

On 12th Nov. 2022 your new balance was	£88.65 DR

You opt to pay your balance in full each month.
We will request a Direct Debit payment of £88.65 on 29th November 2022.

Your estimated annual cost

£1179.90 a year for electricity

£509.65 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 2334657613310)

Good to know.

You're already on our cheapest tariff for your **electricity** usage. We'll let you know if this changes.

For your **gas** (on meter point 2145737900)

Good to know.

You're already on our cheapest tariff for your **gas** usage. We'll let you know if this changes.

Your charges in detail

Electricity

Supply number	S	1	801	100
		2334657613310		

Supply Address:101 Anywhere Road, End of Nowhere, SW1 4HG

Next 1 Year v2 (14th October 2022 - 11th November 2022)

Energy Charges for Meter CG99K17221		
14th Oct 2021	72778.0 Customer reading	
12th Nov 2021	73087.0 Customer	
Energy Used	reading 309.0 kWh @	£53.66
Standing	17.37p/kWh 29 days @	£6.05
Charge	20.86p/day	£59.71
VAT @ 5%		£2.99
Total Electricity Charges		**£62.70**

Gas Meter Point Reference: Supply 2145737900

Address: 101 Anywhere Road, End of Nowhere, SW1 4HG

Next 1 Year v2 (14th October 2022 - 11th November 2022)

Energy Charges for Meter G4K20059650801		
14th Oct. 2021	9496.0 Customer reading	
12th Nov. 2021	9550.0 Customer	
Consumption	reading 54.0 Units (m3)	
Energy Used*	604.4 kWh @ 3.10p/	£18.73
Standing	kWh 29 days @ 20.64p/	£5.98
Charge	day	£24.71
VAT @ 5%		£1.24
Total Gas Charges		**£25.95**

Total charges before	£84.42
VAT Total VAT	£4.23
Total charges for bill	£88.65

Your electricity tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Next 1 Year v2
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	17.37p/kWh
Standing Charge	20.86p/day (£76.14/
Price Guaranteed Until	7th May 2023
Early Exit Fee	None
Estimated Annual Usage	6032.0 kWh

Your gas tariff

Prices do not include VAT unless otherwise noted.

Gas

Tariff Name	Next 1 Year v2
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	3.10p/kWh
Standing Charge	20.64p/day (£75.33/
Price Guaranteed Until	year) 7th May 2022
Early Exit Fee	None
Estimated Annual Usage*	13232 kWh

*Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)
× Volume Correction (for temperature & pressure) × Calorific Value (energy in each m3 of gas)
÷ 3.6 (convert from joules)
>> Usage (in kWh)
For you:
54.0 × 1.02264 × 39.4† ÷ 3.6 = 604.4
† Average calorific value shown to one decimal place

Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hi@eonnext.com

Facebook: m.me/eonnext

Phone: 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

Trading office: Trinity House, 2 Burton Street, Nottingham, NG1 4BX

Please don't hesitate to contact us if you've any questions, comments, or complaints.

Advice and complaints

You can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for the energy you use.

If you live in England or Wales, go to citizensadvice.org.uk/energy or contact the Citizens Advice consumer service on 0808 223 1133.

If you live in Scotland, go to energyadvice.scot or contact Advice Direct Scotland on 0808 196 8660.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice and support. Calls are free and they're open Mon to Fri, 9am-5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or www.ombudsman-services.org/sectors/energy. This is a free and independent service whose decisions we must abide by.

How much did you use?

Your average electricity usage during this bill period was 10.66 kWh/day.

Your average gas usage during this bill period was 20.84 kWh/day.

Looking for energy saving tips? Head over to eonnext.com/energy-efficiency to see the tried-and-trusted tips that work for us.