Mr Din Morina
189 Cowbridge Lane
Barking
IG11 8LG

**Bill reference:** 69595711 (27 July 2025)
**Account number:** A-F181FBFF

A

# Your energy bill

Here's a quick overview of your energy charges, credits, payments and refunds.

| **Balance on your last bill** | | £116.78 debit |
|---|---|---|
| **Charges** | | |
| Electricity | 26 June 2025 - 30 June 2025 | £11.36 |
| Electricity | 1 July 2025 - 25 July 2025 | £59.29 |
| Gas | 26 June 2025 - 30 June 2025 | £3.61 |
| Gas | 1 July 2025 - 25 July 2025 | £17.66 |
| **Payments** | | |
| | 15 July 2025 | £116.78 |
| **Your new balance** | | £91.92 debit |

As you have no Direct Debit in place, your balance is due for payment in 14 days. If you are paying through your bank you must use your account number A-F181FBFF only as the reference. Anything else in this field may result in your payment not being allocated to your account.

## Your estimated annual cost

Based on your latest energy use, balance and tariff prices, your estimated energy costs for the year are:

£728.98 a year for electricity
£590.66 a year for gas

## Could you save over the next year?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1200028887450)

You're on the cheapest similar tariff for your electricity meter type but you could **save £53.93** paying by Direct Debit. Overall, you could **save £95.32** on PAYG Simply Tracker Sep26.

For your **gas** (on meter point 3221344010)

You're on the cheapest similar tariff for your gas meter type but you could **save £50.27** paying by Direct Debit. Overall, you could **save £88.52** on PAYG Simply Tracker Sep26.

You may need to change how you pay or your meter setup, but contact our team if you'd like to switch.

## Gas emergency?

If you smell gas, think you have a gas leak or have any concerns regarding carbon monoxide, immediately open all windows and doors and extinguish any naked flames including cigarettes, then call the Gas Emergency Services free on 0800 111 999 (free 24 hour national emergency line)



EDF Energy Customers Ltd uses EDF Energy as a trading name. Registered in England and Wales no. 02228297. Registered office Nova North, 11 Bressenden Place, London, SW1E 5BY

## Your charges in detail

**Electricity** Supply number

| S | 1 | 801 | 1 |
|---|---|---|---|
| | 1200028887450 | | |

Supply address: 189 Cowbridge Lane, Barking, IG11 8LG
Rota Disconnections Alpha Identifier: A

Deemed (26 June 2025 - 30 June 2025)

Electricity charges for meter 17M0127636

| | | |
|---|---|---|
| 26 Jun 2025 | 13973.6530 Smart meter reading | |
| 1 Jul 2025 | 14005.2150 Smart meter reading | |
| Electricity used | 31.5600 kWh @ 26.543p/kWh | £8.38 |
| Standing charge | 5 days @ 48.764p/day | £2.44 |
| **Subtotal** of charges before VAT | | £10.82 |
| VAT @ 5% | | £0.54 |
| **Total electricity charges for this period** | | £11.36 |

### About your tariff

Prices do not include VAT unless otherwise noted

| | |
|---|---|
| **Electricity** tariff name | Deemed |
| Product type | Variable |
| Payment method | Non-Direct Debit |
| Unit rate | 26.543p/kWh |
| Standing charge | 48.764p/day (£177.99/year) |
| Price guaranteed until | Not applicable |
| Early exit fee | None |
| Estimated annual usage | 2051.0 kWh |

Scan this code when comparing tariffs

**Electricity** Supply number

| S | 1 | 801 | 1 |
|---|---|---|---|
| | 1200028887450 | | |

Supply address: 189 Cowbridge Lane, Barking, IG11 8LG
Rota Disconnections Alpha Identifier: A

Deemed (1 July 2025 - 25 July 2025)

Electricity charges for meter 17M0127636

| | | |
|---|---|---|
| 1 Jul 2025 | 14005.2150 Smart meter reading | |
| 26 Jul 2025 | 14180.9910 Smart meter reading | |
| Electricity used | 175.7800 kWh @ 25.273p/kWh | £44.42 |
| Standing charge | 25 days @ 48.197p/day | £12.05 |
| **Subtotal** of charges before VAT | | £56.47 |
| VAT @ 5% | | £2.82 |
| **Total electricity charges for this period** | | £59.29 |

### About your tariff

Prices do not include VAT unless otherwise noted

| | |
|---|---|
| **Electricity** tariff name | Deemed |
| Product type | Variable |
| Payment method | Non-Direct Debit |
| Unit rate | 25.273p/kWh |
| Standing charge | 48.197p/day (£175.92/year) |
| Price guaranteed until | Not applicable |
| Early exit fee | None |
| Estimated annual usage | 2051.0 kWh |

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## Your charges in detail

**Gas** Meter point reference 3221344010

Supply address: 189 Cowbridge Lane, Barking, IG11 8LG

Deemed (26 June 2025 - 30 June 2025)

Gas charges for meter G4F74714731700

| | | |
|---|---|---|
| 26 Jun 2025 | 4061.6250 Smart meter reading | |
| 29 Jun 2025 | 4062.0000 Data collector reading | |
| 30 Jun 2025 | 4063.0000 Data collector reading | |
| 1 Jul 2025 | 4063.6860 Smart meter reading | |
| Consumption | 2.0610 Units ($m^3$) | |
| Energy used* | 23.2000 kWh @ 7.089p/kWh | £1.65 |
| Standing charge | 5 days @ 35.778p/day | £1.79 |
| **Subtotal** of charges before VAT | | £3.44 |
| VAT @ 5% | | £0.17 |
| **Total gas charges for this period** | | £3.61 |

### About your tariff

Prices do not include VAT unless otherwise noted

| | |
|---|---|
| **Gas** tariff name | Deemed |
| Product type | Variable |
| Payment method | Non-Direct Debit |
| Unit rate | 7.089p/kWh |
| Standing charge | 35.778p/day (£130.59/year) |
| Price guaranteed until | Not applicable |
| Early exit fee | None |
| Estimated annual usage* | 6701 kWh |

**Energy use calculation**
* Your energy usage is calculated from your gas consumption using a standard industry formula:
Unit consumed (cubic metres)
× Volume correction (for temperature & pressure)
× Calorific value (energy in each $m^3$ of gas)
÷ 3.6 (convert from joules)
**For you:**
2.0610 × 1.02264 × 39.6† ÷ 3.6 = 23.2
†Average calorific value shown to one decimal place

Scan this code when comparing tariffs

**Gas** Meter point reference 3221344010

Supply address: 189 Cowbridge Lane, Barking, IG11 8LG

Deemed (1 July 2025 - 25 July 2025)

Gas charges for meter G4F74714731700

| | | |
|---|---|---|
| 1 Jul 2025 | 4063.6860 Smart meter reading | |
| 26 Jul 2025 | 4074.5400 Smart meter reading | |
| Consumption | 10.8540 Units ($m^3$) | |
| Energy used* | 122.3100 kWh @ 6.446p/kWh | £7.88 |
| Standing charge | 25 days @ 35.778p/day | £8.94 |
| **Subtotal** of charges before VAT | | £16.82 |
| VAT @ 5% | | £0.84 |
| **Total gas charges for this period** | | £17.66 |

### About your tariff

Prices do not include VAT unless otherwise noted

| | |
|---|---|
| **Gas** tariff name | Deemed |
| Product type | Variable |
| Payment method | Non-Direct Debit |
| Unit rate | 6.446p/kWh |
| Standing charge | 35.778p/day (£130.59/year) |
| Price guaranteed until | Not applicable |
| Early exit fee | None |
| Estimated annual usage* | 6701 kWh |

**Energy use calculation**
* Your energy usage is calculated from your gas consumption using a standard industry formula:
Unit consumed (cubic metres)
× Volume correction (for temperature & pressure)
× Calorific value (energy in each $m^3$ of gas)
÷ 3.6 (convert from joules)
**For you:**
10.8540 × 1.02264 × 39.7† ÷ 3.6 = 122.3
†Average calorific value shown to one decimal place

Scan this code when comparing tariffs



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## Get in touch

Here's your account number in case you need it when you get in touch: A-F181FBFF.

### Visit our Help Centre

Get a quick answer to your energy questions on everything from bills, payments and debt, to meter readings, moving home, and more.
Go to **edfenergy.com/helpcentre**.

### Drop us an email

Our team of energy specialists are ready to answer your questions by email. Please include your account number.
Email **hello@edfenergy.com**.

## Other ways to get in touch

- **WhatsApp or text**: send your question to 0748 058 9950 (we'll get back as soon as we can)
- **Call**: 0333 006 9950
- **Call from abroad**: +44 191 743 9950
- **Post**: Freepost EDF CUSTOMER CORRESPONDENCE

## Manage your energy the easy way

### MyAccount

MyAccount lets you view your bills, manage your payments, change tariff, send meter readings, and more.
Go to **edfenergy.com/myaccount**.

### EDF app

Get all the benefits of MyAccount, and manage your energy on the go with our mobile app. Find out more at **edfenergy.com/app**.

### Information booklets

Our free booklets cover things like paying your bills, energy efficiency, gas safety, how to complain, priority services and prepayment meters. You can download them from **https://edfenergy.com/info-booklets** or order copies by calling us on 0333 006 9950

### Reduce your energy use

Find ways to reduce your energy use and cut your energy bills. Go to **edfenergy.com/helpcentre/saveenergy**

## Get a helping hand

### Help to pay the bills

If you're finding it hard to pay your bills, please don't struggle alone. Get in touch as soon as you can: we can help in lots of different ways.

Find out more at **edfenergy.com/helptopay**

### Extra support from EDF

Please join our Priority Services Register (PSR) to get extra or specialised support – including help if you have an illness, a disability or mental health problem. You can ask for Braille, large font or audio bills through the PSR.

- Go to **edfenergy.com/PSR**
- Give us a call on **0808 160 6906** or minicom **0800 096 2929**

### Independent advice and support

We've teamed up with Citizens Advice Plymouth so that you can get free, independent, energy advice. The team can help you manage debt and reduce your energy costs

- Go to **citizensadviceplymouth.org.uk/edfe**
- Call **0808 156 6666** (Monday to Thursday 9am-5pm; Friday 9am-4.30pm)
- Call **0808 223 1144** to speak to a Welsh speaking adviser (Monday to Friday 9am-5pm)
- Call **18001** followed by **0808 223 1133** for Relay UK - helping people with hearing and speech difficulties communicate.

### Make a complaint

Please get in touch with our Customer Services team if you have a complaint. Our energy specialists will do everything they can to put things right as quickly as possible. Go to **edfenergy.com/complaint** for our full complaints procedure.

If your complaint isn't resolved after eight weeks, or you've received a 'deadlock' letter, you can get in touch with the Energy Ombudsman. The service is free and independent, and any decision the Ombudsman makes is binding on us – not you.

Call **0330 440 1624** (Monday to Friday 8am-6pm, Saturday 9am-1pm); email **enquiry@energyombudsman.org**; visit **www.energyombudsman.org**

### VAT

We charge residential customers VAT at 5%.
Our VAT registration number is 523 0412 02.

### Our fuel mix

We publish the fuel mix that generates our customers' electricity every year, under licence for EDF Energy Customers Ltd (the mix for individual EDF tariffs can vary). Find out more at **edfenergy.com/fuel-mix**

| April 2023 - March 2024 | Fuel mix and carbon contributions (%) | | | | | Environment impact (g/kWh) | |
|---|---|---|---|---|---|---|---|
| | Coal | Gas | Nuclear | Renewable | Other | CO2 | Radioactive waste |
| EDF fuel mix | 4.3 | 19.7 | 54.0 | 20.1 | 1.9 | 136 | 0.0032 |
| EDF carbon contributions | 33.0 | 54.6 | 0.0 | 0.0 | 12.4 | - | - |
| UK average fuel mix* | 6.3 | 35.0 | 12.7 | 43.2 | 2.8 | 171 | 0.0008 |

*Data from the Department for Energy Security and Net Zero (DESNZ)



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## How to pay

**Direct Debit**
Stay on top of your energy bills by setting up a Direct Debit – your payments will come straight out of your bank each month. Go to **edfenergy.com/myaccount/DirectDebit**

**Online:** Make a card payment at **edfenergy.com/payments**

**Bank transfer**
Pay us from your bank account, using your EDF account number (**A-F181FBFF**) as the payment reference. Here are our bank details: **account name EDF Energy Customers Ltd; account number 24615727; sort code 40 05 30**

**Card, cash or cheque**
Pay by card, cash at your local PayPoint, Payzone shops or Post Office®. They'll scan the barcode on your bill to link your payment straight to your account, or to pay over the phone please call us on 0333 006 9950. Pay by cheque at Post Office®. Make your cheque payable to Post Office Ltd, they will scan the barcode on your bill to link your payment straight to your account.






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