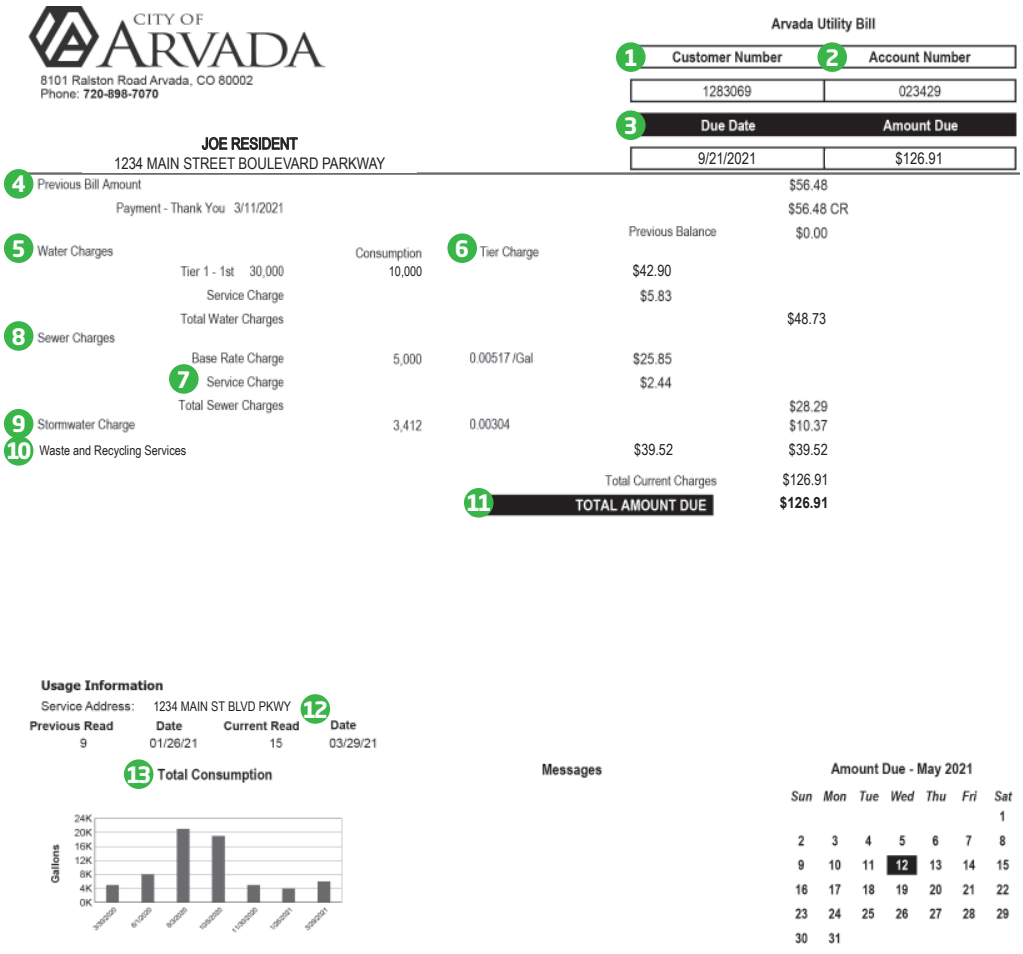
Understanding your utility bill



CITY OF ARVADA
8101 Ralston Road Arvada, CO 80002
Phone: 720-898-7070

Arvada Utility Bill

1 Customer Number	2 Account Number
1283069	023429
3 Due Date	**Amount Due**
9/21/2021	$126.91

JOE RESIDENT
1234 MAIN STREET BOULEVARD PARKWAY

4 Previous Bill Amount				$56.48
Payment - Thank You 3/11/2021				$56.48 CR
			Previous Balance	$0.00
5 Water Charges	Consumption	6 Tier Charge		
Tier 1 - 1st 30,000	10,000		$42.90	
Service Charge			$5.83	
Total Water Charges				$48.73
8 Sewer Charges				
Base Rate Charge	5,000	0.00517 /Gal	$25.85	
7 Service Charge			$2.44	
Total Sewer Charges				$28.29
9 Stormwater Charge	3,412	0.00304		$10.37
10 Waste and Recycling Services			$39.52	$39.52
			Total Current Charges	$126.91
		11 TOTAL AMOUNT DUE		**$126.91**

Usage Information
Service Address: 1234 MAIN ST BLVD PKWY 12

Previous Read	Date	Current Read	Date
9	01/26/21	15	03/29/21

13 Total Consumption

Messages

Amount Due - May 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

The Arvada Water, Wastewater, Stormwater and Waste and Recycling utilities are funded through rates, service fees and new tap fees, not taxes. The City does not make a profit on these services or use the funds generated for anything other than providing water, sewer, stormwater and waste and recycling services. The rates are designed to recover the costs of providing reliable, high-quality water service; to efficiently remove, treat, and dispose of sewage generated by our customers; to safely discharge stormwater into local waterways; and to provide waste and recycling services.

The City bills every two months for services. Your City of Arvada utility bill reflects your water, sewer usage of the **previous two months.** For example, a bill in May reflects usage from March and April.

Due to the complexities of the billing system, waste and recycling fees may reflect between 1 to 3 months of service depending on the cycle.

For questions about your City of Arvada utility bill, please contact the Utility Billing Division at **720-898-7070.**

1. **Customer number:** A unique customer identification number, needed for owners, tenants and property managers to set up a self-service account and make a payment.
2. **Account number:** The account number for the property, needed to set up a self-service account and make a payment.
3. **Due date & amount due:** Shows your next payment is due and how much to pay.
4. **Previous bill amount:** Shows when your last payment was made.
5. **Water charges:** Shows how much water was used in the billing period.
6. **Tiers:** There are 4 tiers. The more you use, the more you pay. Tier 1 should cover typical indoor water use (cooking, bathing, and flushing toilets).
7. **Service charge:** Flat fees that all users pay to support the operation of the system.
8. **Sewer charges:** Charge per 1,000 gallons of water discharged through the sewer system based on wintertime average usage.
9. **Stormwater charges:** Based on the square footage of impermeable surface on the property.
10. **Waste and Recycling Services:** Beginning in September 2021, most residents will see a new line showing applicable waste and recycling services. This example includes charges for two months of service level 3 (95-gal. cart).
11. **Total due:** Pay this amount via mail or online portal.
12. **Current Read:** Shows when your water meter was read. The usage information from that read is what is reflected on the current bill.
13. **Total Consumption:** This graph charts your total water consumption over several billing cycles. On this chart, the high water usage bills correspond with summer watering season.