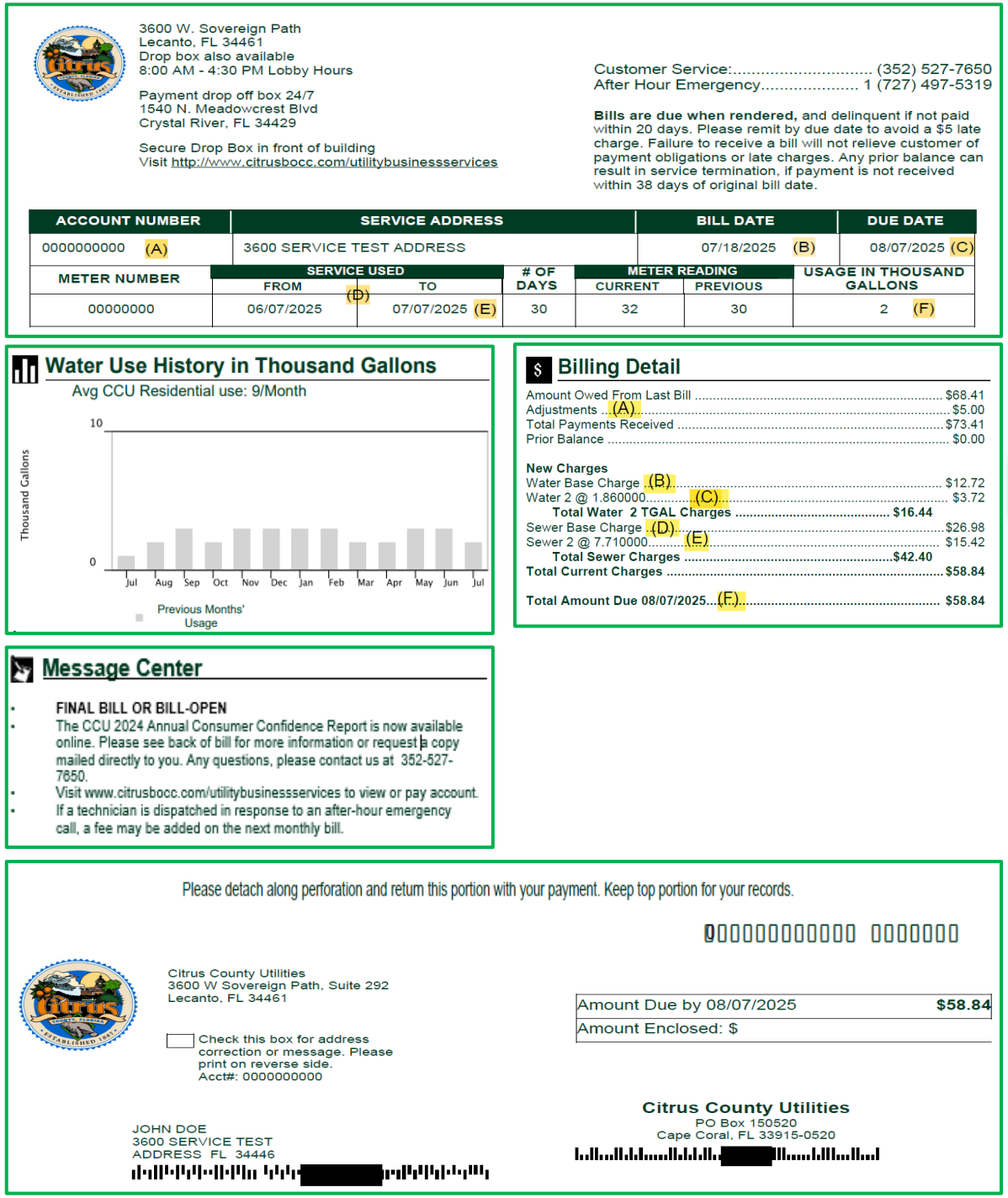

Explanation Key

1

- **Billing Information**

A. Account Number *(10 digit #)*
B. Bill Date *(date when statement was mailed or email' d)*
C. Due Date *(deadline by which a payment for a bill must be made to avoid late fees)*
D. Service *(dates of service being billed)*
E. Date when the Meter was read
F. The amount of water consumed *(multiply by 1000 gallons)*

2

- **Water Use**

On each bill, you'll see a graph that shows how much water you consumed in each month to track any changes in your water usage. This information can help you find ways to save water and money, or detect leaks

3

- **Bill Detail**

A. Late fee or other fee
B. Water Base Charge *(fixed monthly availability fee)*
C. Actual Water Consumption
D. Sewer Base Charge *(fixed monthly availability fee)*
E. Actual Charges *(based on water consumption – for residential there is a cap of 6,000 gallons)*
F. Full Amount of money owed for service received

4

- **Message Center**

Service notices and any other important information

5

- **Payment Slip**

This should be returned with your check or money order payment, if you are paying by mail, drop-box, or in person.