Scottish Gas

Ms Angela Barr
1/25 COUPERFIELD
EDINBURGH
EH6 6HG

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Hello, here's your energy statement

Covering: 19 Aug 2021 to 17 Jan 2022
Statement date: 17 Jan 2022
Customer number: 850050148062

Your previous balance on 19 Aug 2021	**£66.42**
Total energy costs (including VAT)	£303.12
You've paid us	£370.75 CR
Your new balance on 17 Jan 2022	**£1.21 CR**

Money in your energy account
Sometimes you'll see money build up in your account. This happens for most customers and we use that money in the months you use a bit more energy. Don't worry, we'll check your payment plan twice a year to make sure you're not paying more than you need to.

Good news, your payments are spot on

Your monthly payments are on track to cover your expected energy use.



Affected by Covid-19?
We can help. Visit scottishgas.co.uk/payhelp

Your gas tariff:
Standard

Paid by: Monthly Direct Debit
Tariff ends: No end date
Exit fee: Not applicable
Estimated annual usage: 5126.86 kWh
Estimated annual cost: £300.91

Your electricity tariff:
Standard

Paid by: Monthly Direct Debit
Tariff ends: No end date
Exit fee: Not applicable
Estimated annual usage: 1945.29 kWh
Estimated annual cost: £487.42

Compare our tariffs
You can compare our tariffs and find the best one for you at scottishgas.co.uk/tariffs

Have you got a question about your statement?

Search at scottishgas.co.uk/billFAQs. You can also call us on 0333 202 9802, Mon-Fri from 9am to 5pm or live chat on the website or through the British Gas app 7 days a week.

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Your account in detail

Your previous balance on 19 Aug 2021	£66.42

Total energy costs

Gas

Gas meter number: G4A00144471301

19 Aug 2021 - 30 Sep 2021	**258.07kWh at 3.126p per kWh** 03878 - we read your meter 03901 - estimated meter reading 23 gas units at 39.5 calorific value	**£8.07**
	Standing charge 43 days at 25.334p per day	**£10.89**
1 Oct 2021 - 17 Jan 2022	**2188.02kWh at 3.819p per kWh** 03901 - estimated meter reading at price change 04096 - you gave us your meter reading 195 gas units at 39.5 calorific value	**£83.56**
	Standing charge 109 days at 24.879p per day	**£27.11**
19 Aug 2021 - 17 Jan 2022	**Total Gas costs**	**£129.63**
	Gas VAT at 5.00%	**£6.48**

Total gas costs (including VAT)	£136.11

Good news, you're using less gas compared to this period last year:

2446.09 kWh
19 Aug 2021 - 17 Jan 2022

2546.66 kWh
19 Aug 2020 - 17 Jan 2021

Electricity

Electricity meter number: A08X072886

19 Aug 2021 - 30 Sep 2021	**147kWh at 17.666p per kWh** 14847 - we read your meter 14994 - estimated meter reading	**£25.97**
	Standing charge 43 days at 23.693p per day	**£10.18**
1 Oct 2021 - 17 Jan 2022	**500kWh at 19.420p per kWh** 14994 - estimated meter reading at price change 15494 - you gave us your meter reading	**£97.10**
	Standing charge 109 days at 23.682p per day	**£25.81**
19 Aug 2021 - 17 Jan 2022	**Total Electricity costs**	**£159.06**
	Electricity VAT at 5.00%	**£7.95**

Total Electricity costs (including VAT)	£167.01

Total energy costs (including VAT)	£303.12

You're using more electricity compared to this period last year:

647 kWh
19 Aug 2021 - 17 Jan 2022

574.52 kWh
19 Aug 2020 - 17 Jan 2021

Your payments

2 Sep 2021	**Direct Debit**	**£51.11 CR**
4 Oct 2021	**Direct Debit**	**£79.91 CR**
2 Nov 2021	**Direct Debit**	**£79.91 CR**
2 Dec 2021	**Direct Debit**	**£79.91 CR**
4 Jan 2022	**Direct Debit**	**£79.91 CR**

Total payments - Thank you	£370.75 CR

Your new balance on 17 Jan 2022	£1.21 CR

To see where your energy is from and for helpful energy saving tips visit:
scottishgas.co.uk/fuelmix

You can also take a look at our energy efficiency tips and see what works best for you and your home visit:
scottishgas.co.uk/energyefficiencyguide

Question about your statement?
Call us on 0333 202 9802. We're here Mon-Fri from 9am to 5pm. You could also live chat on the website or using our app. Or visit scottishgas.co.uk/billFAQs.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit:
scottishgas.co.uk/priority-service-register

Please let us know if you're unhappy with our service at:
scottishgas.co.uk/energycomplaints

Or write to: Complaints Management Team, PO Box 226, Rotherham S98 1PB

Smell gas?
T: 0800 111 999

Electrical emergency or power cut?
T: 105

Independent advice through Advice Direct Scotland:
energyadvice.scot
T: 0808 196 8660
If you have a complaint that we haven't been able to resolve, you can contact the ombudsman:
ombudsman-services.org/energy
T: 0330 440 1624

Your gas pipeline delivery network
visit: energynetworks.org

Your gas meter point reference number

89	23	08	45	04

Your electricity supply delivery network SP Energy Networks
T: 0330 10 10 444

Your electricity supply number

S	01	801	100
	18	0005 1408	298

Scan this on a price comparison app to compare your tariff with others on the market

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